

CORRIDOR TECHNOLOGIES



FiberBase[®]

Broadband Asset Management System



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FiberBase® Services

FiberBase® services were developed to ensure that clients have the ability to fully utilize their FiberBase® software to its greatest extent, enhance the integrity of their database contents and, efficiently optimize and manage their networks to obtain the most value out of network investments. Through our services, you will receive the benefits of our staff's extensive experience and knowledge obtained from 50 plus years of career investment in the telecommunications, cable television and utility industries.



FiberBase® Product Training - Standard

This four-day course provides the participants with the training needed to create and maintain a relational database on a telecommunications distribution system. The lecture/lab format allows each student to perform such tasks as building long haul and short haul Fiber Optic Topology rings, entering physical equipment, and creating custom equipment sets. The six-hour per day classroom format allows students to take extra advantage of the instructor's time to learn their material in greater detail.

FiberBase® Product Training – Advanced

Now that your data is in and you're using FiberBase® for your day to day engineering and operations, you're ready to take it to the next level. FiberBase is packed full of features and functionality commonly overlooked or forgotten. CTI's advanced training class provides further depth into the application leaving you with even more time saving tools to make your job easier, more efficient and....with accuracy confidence. Topics covered in this course includes: Detailed custom report creation, tailoring FiberBase preference settings, setting Task ACL's and ACL's, shortest path palette enhancement training, monitoring adds moves and changes, enhanced query searches, equipment development in the equipment workspace as well as customized training requests.

Database Customization Service

Your database needs to be able to model your specific network design, your unique network engineering and operations methods and procedures as well as support your customer service and sales performance. Our Database Customization service includes an in depth, cross departmental needs analysis with all current and future users of your FiberBase® system. This analysis is designed to evaluate your current methods, processes and procedures, network design, company and industry standards, nomenclature and naming conventions etc. At the same time, we will discuss future network deployment plans, organizational changes etc. to ensure your database is set up to grow with you right from the start. From this analysis, a database customization document outlining our findings and recommendations will be prepared for your agreement. Upon finalization of the documentation, CTI will design (customize) your database to perform to the specifications outlined. This design includes set up of map layers, equipment and cable master templates; drop down lists, field definitions, icon setting, color coding and much more. When the completed database is handed off, you will be ready to input data and utilize your database immediately. The documentation provided will serve as your database roadmap for your FiberBase® users and, to guide you through any future changes you may experience.



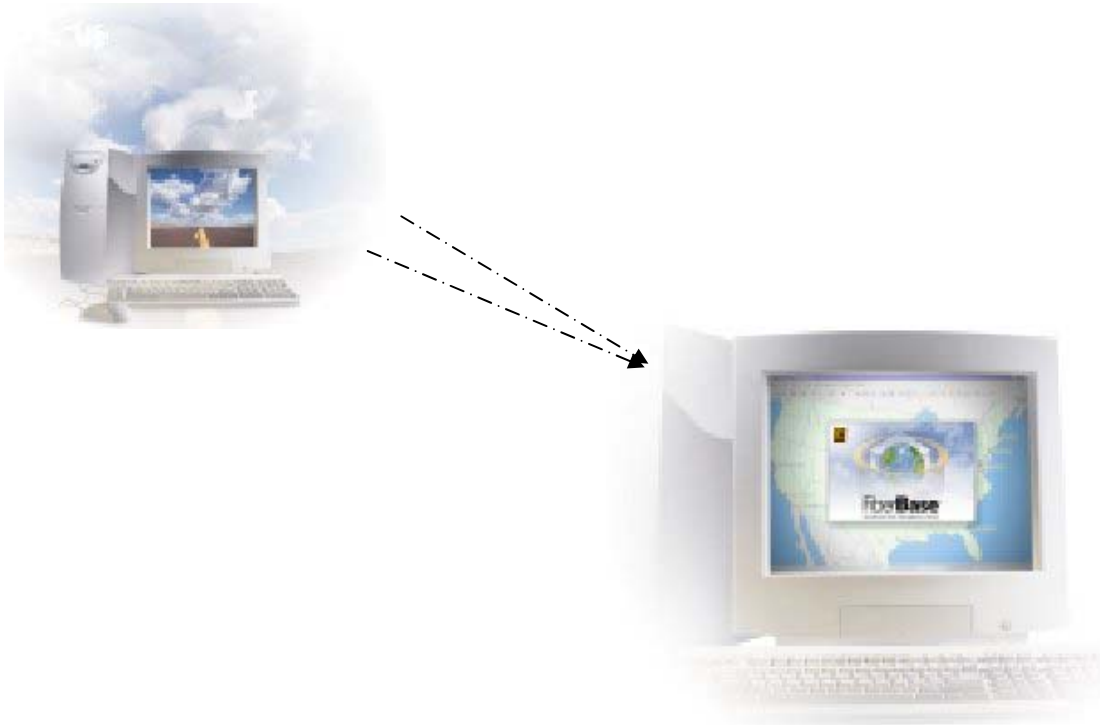
FiberBase® Data Entry Service

Data integrity is the key to any method of network documentation. Many times, managing network additions, moves, changes and deletions can be challenging. In other cases, the initial population of data into the database is the greatest challenge and most concerning. In today's environment, staffing is quite often limited adding to the challenge of the initial data input and/or the maintenance of accurate, current network records. Corridor is always available to help. Our staff has extensive experience populating and manipulating data in FiberBase® and can quickly get your data into your database ready for your use. Typically, data entry is performed at an hourly rate however; CTI offers several pricing methods to fit your specific project. Pricing per mile, per project or ongoing monthly flat fee's can be developed to suit your unique data entry requirements.

Important Note: If you currently store your network information in other electronic forms, check out our Data Migration service. This service can quickly transfer data into FiberBase® electronically and reduce the timeframe for data population and need for manual data entry.

FiberBase® Data Migration Services

CTI has developed several applications to migrate data from external sources into FiberBase®. This is especially beneficial for the initial population of data in your database or, when merging data from an acquired network or other regions of your network into the main database. In any case, electronically migrating data is the most efficient process to populate mass amounts of data. By utilizing the migration service, you are relieved of the need to balance your staff's time between data entry and their core responsibilities of operating and maintaining your network on a daily basis. In today's work environment, staffing can be spread pretty thin making it difficult to keep up with the core needs of the organization. That's where FiberBase® and its full range of support services come in and help. CTI has developed migration programs for users of other asset management systems and/or various other data formats and has migrated clients with major and minor networks into FiberBase® with the greatest of success. Maximum interaction with our clients throughout the migration process results in thorough and accurate migration of data with minimal post migration modifications. Plus, with CTI's migration tools and superior project management, any data requiring modification during or after migration is clearly identified and communicated to our clients throughout the process. Our client's experiences have been smooth, without surprise and complete.



Network Optimization Service

In today's environment, getting the most out of your network investment(s) is vital. Our staff of telecom experts will audit your existing on and off-net network deployment and provide optimization recommendations. In addition to physical deployment, we also offer audits and subsequent correction of your leased line circuit costs, billings and contracts for inaccuracies, wrongful billings and renegotiation of costs and terms to ensure you're not paying more than you have to. Pricing for this service is based on the size and complexity of your network as well as the cost savings you experience from our efforts.



Field Audit Services

Networks continually change. Whether you are just starting your documentation process or are well into it, working with areas of networks without accurate documentation is not only frustrating but wastes time and increases operational expenses. For most, time is precious and manpower is limited...you do all you can to keep up with the every day operational needs and projects and just don't have the means to get audits done. CTI can help. We perform field audits for entire networks, a portion of a network or specifically targeted areas – whatever is needed. Both Inside and Outside plant is audited as required. But we don't stop there. We will audit your existing FiberBase database and make the updates/changes per the audit results as well enabling you to stay focused on your day to day needs. As the audits are completed you can start taking advantage of the additional time and expense savings accurate data provides!

Contact CTI

For more information on any of these services, please contact us at: **service@corridortechnologies.net** or call **1-800-280-5128** and we'd be happy to review how Corridor Technologies, Inc. staff can help you efficiently manage your network.



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<http://www.CorridorTechnologies.net>